Welcome to Rowcroft















rowcrofthospice.org.uk

rowcroft hospice

Registered Charity No: 282723





Making every day the best day possible

Each year, we deliver specialist care to 2,500 patients with life-limiting illnesses and their loved ones across South Devon. Adopting a holistic and compassionate approach, we offer a range of services free of charge, tailored to each patient's individual needs and wishes. Our dedicated multi-disciplinary team includes specialist clinicians, physiotherapists, occupational therapists, social workers, complementary therapists, listening and bereavement support workers, a spiritual care specialist and a music therapist.

As an independent charity, we are reliant on the generosity of our local community to help fund our care. It is their kindness that helps patients and their loved ones to make the most of every moment they have together.

It takes a community to make a hospice, and we are so thankful for everyone's support.

Mark Hawkins
CEO, Rowcroft Hospice

Our Inpatient Unit

For patients whose complex needs cannot be met at home, we provide palliative care, support and specialist services in our 12-bedded Inpatient Unit in Torquay. Our team helps to manage symptoms and to make patients' stays as comfortable as possible. Along with high quality health and social care, patients also benefit from delicious homecooked meals, bright and airy wards, access to our beautiful gardens, and the use of our Sanctuary that welcomes people of all faiths and none for quiet reflection, prayer or rest.

To find out more and speak to us:
www.rowcrofthospice.org.uk/IPU
01803 210800



"The care at the hospice was absolutely brilliant; all the nurses and care staff were so dedicated."

Each year, around **300** patients are cared for in Rowcroft's Inpatient Unit



"It has been humbling to have experienced the level of care and communication. So many dedicated, kind and human professionals."

Each year, around **1,600** patients receive expert advice and support from our Community Team

Community service

Our Community Team offers specialist advice, support and palliative care for people with progressive life-limiting illnesses. We care for people in their own homes, including nursing homes, residential homes, and within community hospitals, offering advice for complex symptoms, as well as emotional and spiritual support, and aiming to help people maintain their independence and quality of life.

To find out more and speak to us:
www.rowcrofthospice.org.uk/community-team
01803 210811

Hospice at Home service

Day and night, our award winning Hospice at Home team provide free specialist support to patients at home in the last couple of weeks of life, monitoring and managing symptoms to enable patients to be comfortable.

Delivering personalised, compassionate care that places patients at the heart of their care choices, the team also offers support for loved ones, enabling carers to take much needed breaks. The service includes a dedicated telephone support line 24 hrs a day.

To find out more and speak to us:
www.rowcrofthospice.org.uk/hospice-at-home-team
01803 210800

"We had that last bit of precious time and had our own last Christmas with Dad. We chatted, laughed and cried. We were able to be the family we always were one last time all thanks to Rowcroft."



Each year, around **600** patients receive end-of-life care from our Hospice at Home team



"The support and kindness I was given were instrumental in helping me start to find a sense of purpose and a way forward at the lowest point in my life."

Each year, Rowcroft supports around **180** bereaved people in their journey through grief

Bereavement support service

Our bereavement service provides free support to close relatives and friends of anyone who was helped by Rowcroft before their death. We support loved ones in their journeys through grief through one-to-one sessions, group meetings and tailored counselling. Rowcroft's bereavement volunteers are specially trained, and many of them have chosen to volunteer after losing a loved one themselves.

To find out more and speak to us:
www.rowcrofthospice.org.uk/bereavement
01803 217403

Education service

Rowcroft's education service delivers face-to-face and online learning to health and social care professionals across South Devon. A beacon for end-of-life care training, the service shares cutting-edge research and good practice in end-of-life and palliative care. Team members draw on their own substantial knowledge and experience from their own nursing and allied health and social care backgrounds.

To find out more and speak to us:
www.rowcrofthospice.org.uk/education
education@rowcrofthospice.org.uk
01803 217630





"Never before have Rowcroft's services been so needed."



The urgent need for support

As we respond to the needs of an increasingly ageing population, the demand for Rowcroft's care is growing day by day. Not only are we seeing an escalating need, but we're also noticing that our patients are facing more complex symptoms, often from multiple conditions.

At the same time the hospice is experiencing financial challenges due to many factors including the cost of living crisis, low government funding and a national drop in charitable giving. Receiving only 24% of funding from the NHS, the support of the community is paramount to ensure the continuation of vital services.

Compassionate end-of-life care is crucial in supporting people to make their final days as good as possible. We are so grateful to our community in helping us to deliver this.

Vicky Bartlett
Director of Patient Care

"As an independent charity, we couldn't do what we do without the fabulous backing of our local community."























It costs the hospice **£11 million** each year to deliver our care

Every penny counts

We'd like to say a massive thank you to all the brilliant groups, organisations, clubs, businesses, grant-making trusts and individuals who support the hospice, enabling us to continue caring for our patients and their loved ones.

There are so many different ways to support Rowcroft – for example through making a regular monthly donation, leaving a gift in your Will, playing our lottery, supporting our shops and cafés, donating to our appeals, volunteering, and taking part in our events.

To speak to a member of our team or find out more on donating:

www.rowcrofthospice.org.uk/fundraising

01803 217450

Shopping with Rowcroft

Supported by an amazing team of volunteers and selling pre-loved items from the generous donations of our local community, Rowcroft's shops are treasure troves of gorgeous clothing and accessories, stunning homeware and furniture, as well as books, toys and DVDs – all at great value prices. We also sell a range of beautiful vintage and other items online.

Our house clearance service and furniture collection service will collect items from your home to raise vital funds for the hospice.

To discover your nearest shop and café:
www.rowcrofthospice.org.uk/shops
01803 210800

To find out more about our house clearance service or furniture collection service:
01803 557507 / 01803 416335



"Rowcroft's shops and cafés across South Devon raise crucial income for the hospice."



Our cafés at Chelston, Churston and Preston offer a delicious selection of homemade treats and scrumptious lunches.











Around **75%** of our funding comes from the incredible generosity of local people

"I've benefitted from volunteering by learning new skills, attending Rowcroft's excellent induction programme and feeling as though I am doing something worthwhile."

















Each year, around **400** regular volunteers give their time to Rowcroft, with hundreds more helping out at events

"The hospice could not function without the incredible support of our volunteers."

Our fabulous volunteers

Rowcroft is endlessly grateful to our wonderful volunteers who donate their time and skills to the hospice in many different ways – from volunteering in our shops and cafés, to offering support to patients and their families, lending a hand in our hospice gardens and offices, helping out at our fundraising events, and even looking after Rowcroft's bees!

We are always looking for more volunteers so if you are interested in giving your time to Rowcroft, please do get in touch:

www.rowcrofthospice.org.uk/volunteers

01803 210852

DEVON FARM KITCHEN

Deliciously Satisfying

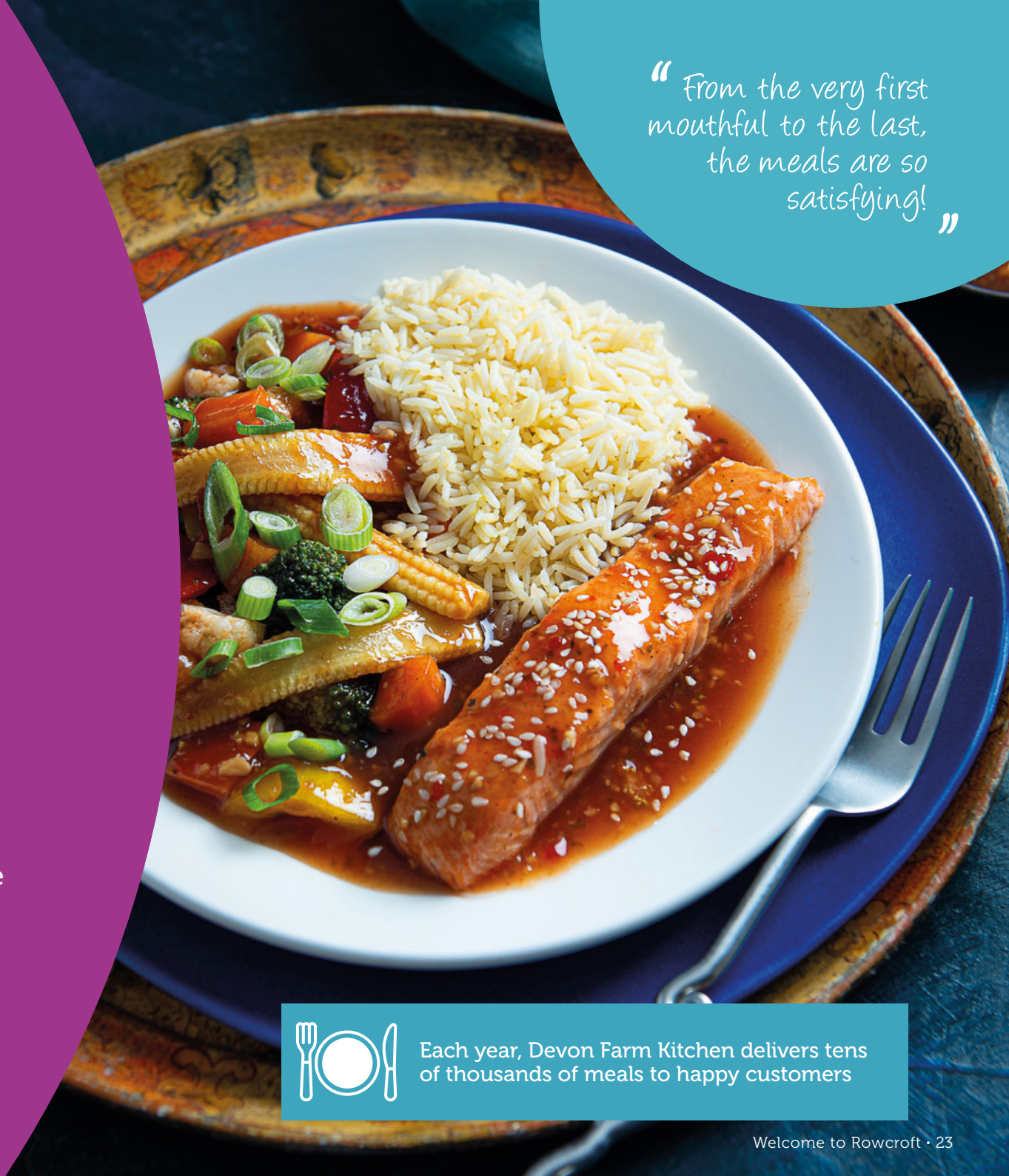
Meals with meaning

Devon Farm Kitchen aims to generate long-term income for Rowcroft Hospice by delivering high quality frozen meals to people in their own homes across 500 square miles of Devon. The menu offers a choice of over 60 'deliciously satisfying' nutritious dishes that are lovingly handmade in Torquay from the finest local ingredients. Meals are frozen for freshness and served on returnable and reusable ceramic plates and bowls, making it easy for customers to cook in a microwave or conventional oven.

To order your delicious handmade meals, please call us now or book directly from the website:

devonfarmkitchen.co.uk

01803 217477



"From the very first mouthful to the last, the meals are so satisfying!"

Each year, Devon Farm Kitchen delivers tens of thousands of meals to happy customers



Gareth's story

Gareth Wynn was cared for by the hospice before he passed away in Rowcroft's Inpatient Unit in February 2024, aged 39.

Gareth's sister, Nicola, remembers the immediate comfort that Rowcroft's staff provided:

"We wouldn't have got through without them. They helped us to help him and nurse him.

"The night he died, we were listening to music and he was surrounded by us and the staff, who had such an empathetic way of explaining what was happening and why."

"Rowcroft had a real sense of home, rather than a hospital feel. I can't tell you enough how the hospice experience was absolutely second to none."

Gareth's twin sister Lauren

Making every moment count

At Rowcroft, we believe that whether somebody has weeks or just hours, whether they are young or old, they deserve the chance to make every moment the best it can be.

Through a regular, monthly donation you will ensure our team of doctors, nurses, therapists and other professionals are always there with specialist care whenever people with life-limiting illnesses need it. You will ensure that patients' last days are lived in the best way possible.

Nobody knows how much time they have left. We do all we can to ensure that those final days and hours are filled with love, comfort and support. If you're able to start a regular gift today, please complete the form overleaf. You'll help to make every precious moment count for Rowcroft's patients and their loved ones. Thank you for your support.

To make a one-off or regular monthly donation visit:

www.rowcrofthospice.org.uk/donate

01803 217642

Thank you for your amazing support





www.rowcrofthospice.org.uk
info@rowcrofthospice.org.uk
01803 210800

rowcroft hospice

Registered Charity No: 282723

Oct 2025