

Electronic Palliative Care Register: Patient Information



We feel that it is very important that we respect people's views about their future care.

To help the health and social care professionals to do this there is an electronic information system that records some key information, about you and your wishes.

What sort of information will be shared?

The system will share information which supports your care.

This will include:

- Your personal details
- Your wishes
- Decisions you have made for your future care
- The place where you would prefer to receive your care
- Information for professionals delivering or co-ordinating your care e.g. contact details for your main carer or key health worker

Who will have access to your information?

Your information will only be available to staff responsible for delivering your care, for example your GP, ambulance services, community nursing, social care, hospital staff and/or hospice services. These staff may work in health organisations across Devon.





How will information about you be used?

To ensure:

- your wishes are known and respected wherever possible.
- we can co-ordinate your care more effectively where it involves staff from a range of different services.
- that the health and social care services are developed to meet local patients' needs.
- If your information is used to plan services then it will be anonymised to protect your confidentiality.

Do I have to have my information stored on the register?

No. Please talk to your clinician.

Where can I get more information?

If you would like more information, speak to a clinician involved in your care.

If you require this information in an alternative format please call 01803 210800

The information about you and the decisions you have made are held securely on the system. No one other than those people who need the information to help meet your wishes will have access to it. The data is protected under the Data Protection Act.

What if you change your mind on any decisions?

The clinician looking after you will discuss this with you and make any changes to the information held on the system.