**Job Description**

**Job Title**: Hospice at Home Healthcare assistant

**Band**: A

**Reporting to**: Hospice at Home Sister/Charge Nurse

Hospice at Home Manager

**Job purpose**:

* Working alongside and under the guidance of the night Registered Nurse (RN), provide personal care and support to patients with end of life care needs.
* Travel and visit patients overnight with the RN, driving own or hospice vehicle as required.

Our Vision is to make every day the best day possible for our patients and their families in South Devon. As a member of our Hospice at Home Team you will deliver this by supporting patients and families at home.

**Our Values:**

Honesty & Integrity Generosity of Spirit Respect Team Player

**Key roles and responsibilities:**

* Provides care for named patients with end of life care needs usually in their own homes in accordance with the patients care plan as defined by the District Nurse / Rowcroft Hospice at Home Sister, with direct and indirect supervision.
* Assist in maintaining high standards and quality of nursing care within agreed policies and procedures.
* Work on the Inpatient unit as required

**Area**

1. Hospice at Home

2. Inpatient Unit

# Training, Education & Research

1. Promote a culture of learning and development and wellbeing, help to create an environment that is continually critically questioning practice and promoting learning
2. Identify your own learning and development needs undertake continuous professional development and actively engage in clinical supervision, maintaining an objective and innovative practice.

This list can never be exhaustive but covers most of the work you’ll be doing. What it can’t replace is talent, initiative and a commitment to great customer service.

**Infection Prevention**

All Rowcroft employees both clinical and non-clinical are required to adhere to the Infection Prevention and Control Policies and make every effort to maintain high standards of infection control at all times to reduce the burden of Healthcare Associated Infections, including MRSA.

You agree to the following responsibilities:

* 1. To decontaminate your hands prior to and after direct patient care or contact with the patient's surroundings;
  2. To take part in mandatory infection control training provided;
  3. To responsibly manage your own infections (other than common colds and illness) that may be transmittable to patients, including contacting Occupational Health for guidance.

**PERSON SPECIFICATION**

Healthcare assistant Hospice at Home

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| **Attribute** | **Essential Requirements** | **Desirable Requirements** |
| **Qualifications and Training** | * Willingness to attend appropriate training in Palliative Care. * Willingness to study for QCF level 2-3 in Health and Social Care or equivalent | * QCF level 2-3 in Health and Social Care or equivalent. * QCF level 3 unit ‘Support Individuals at the end of life’ |
| **Knowledge and Skills** | * Ability to use own initiative and   prioritise workload.   * Ability to work effectively in a team. |  |
| **Experience** | * Experience as a Health Care Assistant in a health care environment | * Previous work experience in   palliative care and/or community care |
| **Personal Requirements** | * Leadership through creative problem solving, a positive can-do attitude and a willingness and desire to ensure all who come into contact with Rowcroft have the best possible experience. * A desire to be part of a committed and hardworking team in line with the ethics and values of Rowcroft Hospice, acting in the best interests of Rowcroft at all times. * Excellent verbal and written * communication skills. * Ability to cope with sensitive   issues.   * Excellent interpersonal skills * Proven ability to work within a   team.   * Ability to be flexible – working   rostered night shifts within a 7 night working week   * Flexibility to work occasional day shifts to meet service needs * Full driving license * Ability to travel to varying work locations throughout South Devon during night hours | * A good understanding of the purpose, values and strategy of Rowcroft Hospice. |