

Rowcroft Hospice at Home information for patients and families



Who are we?

The Rowcroft Hospice at Home Team is led by registered nurses with specialist palliative care experience and skills, along with our palliative care trained senior healthcare assistants.

We work closely with GPs, NHS community nurses, community care agencies and our community and hospital palliative care teams, as well as other healthcare professionals involved in your care.

What we do

Our aim is for you to be able to spend your last days in the place of your choice. For many

this will be at home, but we also support people in residential and nursing homes.

One of our registered nurses will visit you and your family to plan how we will support you.

Whilst we cannot be with you 24 hours a day, our senior healthcare assistants may provide support to you and your

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Telephone
01803 210800

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family overnight or for agreed lengths of time during the day.

We aim to provide you and your family with practical support and advice to help keep you in the place of your choice.

Our registered nurses are able to respond to crises and help with symptom control during the day or night (at busy times we may ask our NHS community nursing colleagues to help you)

Referrals

Our referral criteria are;

- Over the age of 18 years
- Have a life-limiting condition
- Thought to be in the last two weeks of life

Any healthcare professional involved in your care can refer you and we receive referrals 24 hours a day 7 days a week.

We aim to visit new patients within 24 hours of receiving a referral, often we visit within a few hours.

If you think that this service would be helpful to you, please contact your GP, district nurse, specialist hospital nurse or your Rowcroft clinical nurse specialist who will make a referral for you.

This service is free of charge. It is funded by Rowcroft Hospice and the NHS also provide a small grant to support this service.

For more information on our service please visit our website: www.rowcrofthospice.org.uk

If you require this information in an alternative format please call 01803 210800