

# Rowcroft Community Team



## Our aim

Rowcroft's Community Team offers specialist advice and support, otherwise known as palliative care. This service is for people with progressive life limiting illnesses, in their own homes, including nursing homes, residential homes, and community hospitals. We also offer appointments at Rowcroft's Outpatient Centre.

## Who are we?

We are a community based team working with patients and their carers in their own homes. We are all specialists in palliative care.

The team comprises:

- Administrators
- Nurses
- Social Workers

- Occupational Therapists
- Medical Consultants
- Music Therapist
- Complementary Therapists
- Volunteers

We aim to work in partnership with patients, carers, GPs, District Nurses and other Health and Social Care agencies.

[rowcrofthospice.org.uk](http://rowcrofthospice.org.uk)

Telephone  
**01800 210800**

**rowcroft**  
hospice 

## What you can expect from the Community Team

- Support for you, your partner, family and friends by telephone or visits to your home.
- Specialist advice about any complex symptoms you may experience.
- Emotional and spiritual support for you and your family.
- We aim to enable you to maintain your independence and quality of life through advice, equipment and support.
- Help and guidance with financial or social problems.
- Access to other Rowcroft services:
  - Inpatient Unit
  - Hospice at Home Team
  - Listening and Support Service
  - Bereavement Service

*“It gives us great peace of mind knowing that there is someone we can call on. The team have helped to get my medication right and assisted with implementing aids around the house.”*

Quote from a patient

## Contact numbers

### Monday to Friday

9.00am–5.00pm

### Administration Team:

01803 210811

### Weekends and Bank Holidays

9.00am–1pm

### Telephone advice:

01803 210812

### General advice

outside these hours:

### Rowcroft Hospice:

01803 210800

### Out of hours GP Service:

(Practice Plus Group)

Call 111 and select option 2

If you require this information in an alternative format please call 01803 210800