

# CHANGES TO THE REGISTRATION OF DEATHS (TORBAY)

**Due to the current COVID-19 Pandemic, the way deaths are being registered has changed.**

This is to reduce the number of face-to-face contacts needed, protecting you, the health care services and the registrar.

Medical Certificates of Cause of Death (Death Certificates) are now being completed by the Rowcroft doctors and then sent electronically to the Torbay Registrar.

- The registrar still needs to have a discussion with you, but this is now being done as a telephone consultation.
- The next step is to make an appointment with the Torbay Registrar.
- Preferably online which can be done by either going to: [www.torbay.gov.uk/registrar/deaths/](http://www.torbay.gov.uk/registrar/deaths/) and following instructions.

OR

Searching for:

- ➔ "Torbay Registrar"
- ➔ Click on "Deaths"
- ➔ Click on "Register a Death"
- ➔ Click on the yellow "Book an appointment" tab
- ➔ You will be asked to book an appointment time and then type in details of you and your loved one plus your contact telephone number.

Alternatively, you can book an appointment with the Registrar by telephone on 01803 207130. Be aware, calls may take some time to be answered.

- The Registrar will contact you by telephone.

This could take up to 5 days, but hopefully within 48hrs.

**We hope you understand the need for these changes that are needed to keep everyone safe.**

April 2020

**To find out more visit:**  
[rowcrofthospice.org.uk](http://rowcrofthospice.org.uk)

**rowcroft**  
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# CHANGES TO THE REGISTRATION OF DEATHS (DEVON)

**Due to the current COVID-19 Pandemic, the way deaths are being registered has changed.** This is to reduce the number of face-to-face contacts needed, protecting you, the health care services and the registrar.

Medical Certificates of Cause of Death (Death Certificates) are now being completed by the Rowcroft doctors and then sent electronically to the Devon Registrar.

The registrar still needs to have a discussion with you, but this is now being done as a telephone consultation.

The next step is to make an appointment with the Devon Registrar.

You can book an appointment with the Registrar by telephone on 0345 155 1002.

Be aware, calls may take some time to be answered.

The Registrar will contact you by telephone once they have received the death certificate from the doctor. This could take up to 5 days, but hopefully within 48hrs.

**We hope you understand the need for these changes that are needed to keep everyone safe.**

April 2020

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