

Job Description

Job Title: Bank Cook

Reporting to: Catering Manager

Job purpose: Our Vision is to make every day the best day possible for our patients, and those closest to them, living with life-limiting illnesses in South Devon. As a member of our Catering Team, you will deliver this by preparing and cooking meals for our patients whilst ensuring our reputation for food quality remains at its highest.

Our Values:

Honesty & Integrity Generosity of Spirit Respect Team Player

Key roles and responsibilities:

1. Prepare and cook meals for patients, staff, and relatives.
2. Liaise with patients and relatives to understand their requirements. Regularly attend the ward to speak with patients about their meal choices.
3. Ensure portion control, correct preparation and storage methods are adhered to.
4. Maintain high standards of cleanliness at all times.
5. Ensure all work is carried out in line with Health and Safety, Food Hygiene and COSHH regulations.
6. Deliver a high standard of service in keeping with Rowcroft's expectations.
7. Play an active part in team meetings and ensure your mandatory and other relevant training is kept up to date.
8. Take reasonable care for your own safety and the safety of others. Adhere to all Health & Safety requirements, including Covid-19 secure processes and procedures.

This list can never be exhaustive but covers most of the work you'll be doing. What it can't replace is talent, initiative and a commitment to great customer service.

Infection Prevention

All Rowcroft employees both clinical and non-clinical are required to adhere to the Infection Prevention and Control Policies and make every effort to maintain high standards of infection control at all times to reduce the burden of Healthcare Associated Infections, including MRSA.

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You agree to the following responsibilities:

- To decontaminate your hands prior to and after direct patient care or contact with the patient's surroundings.
- To take part in mandatory infection control training provided.
- To responsibly manage your own infections (other than common colds and illness) that may be transmittable to patients, including contacting Occupational Health for guidance.

Place of work:

This role has been identified as an on-site worker (works at a Rowcroft site for the majority of their working time). This will be fully discussed and agreed with the postholder to meet individual and business needs.

PERSON SPECIFICATION
Bank Cook

Attribute	Essential Requirements	Desirable Requirements
Qualifications and Training	<ul style="list-style-type: none">• Food Hygiene Certificate	<ul style="list-style-type: none">• NVQ 1 or equivalent in food hygiene processes.
Knowledge and Skills	<ul style="list-style-type: none">• Knowledge of working procedures in food preparation and cooking	Knowledge of working to a budget
Experience	<ul style="list-style-type: none">• Experience of cooking and preparing meals	
Personal Requirements	<ul style="list-style-type: none">• Good verbal communication skills and able to communicate with patients daily about their food requirements and meal choices with regular visits to the ward throughout the shift.• Passion about food and customer service• A desire to be part of a committed and hardworking team in line with the ethics and values of Rowcroft Hospice, acting in the best interests of Rowcroft at all times.	<ul style="list-style-type: none">• A good understanding of the purpose, values and strategy of Rowcroft Hospice.

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rowcroft
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